



# CANADIAN ROCKIES August 3-8, 2022

Spend your days exploring Canada's breathtaking Rocky Mountains and your evenings enjoying the alpine resort town of Banff during our five-night stay in Banff National Park! The beauty of three spectacular national parks will be revealed as we wind our way past sparkling lakes by motorcoach, across a glacier by Ice Explorer, and to the top of a mountain by gondola. Stunning vistas and majestic wildlife can be found around every turn!

# INCLUSIONS

- Round-trip airport transfers
- Round-trip air to Calgary
- Private motorcoach transportation
- 5 nights' accommodations
- 9 meals (5 breakfasts, 2 lunches, 2 dinners)
- Admission to attractions as stated on itinerary
- Porter service of one bag per person at hotel
- Taxes and gratuities for included services
- Professional tour manager in Canada

#### Not included in the price of this tour:

Meals/beverages other than those listed on the itinerary, beverages other than tea or coffee with included meals, items of a personal nature/souvenirs, phone calls and faxes from hotels, travel protection plan, passport fees, visa fees (if applicable), current baggage fees at the airport as assessed by the airline, fees related to any COVID-19 requirements for this destination, and any service not listed in the above inclusions.

#### Activity Level: Moderate

In order to participate in this tour, you must:

- Be able to walk/stand 3-4 hours at a time at an easy pace in all weather conditions
- Be able to regularly maneuver stairs, inclines, and uneven surfaces without assistance

For further information or questions, please contact: Star Destinations at (712) 792-9793 or info@stardestinations.com



# TOUR PRICING

**\$4,263 per person, double** with insurance: \$4,727

**\$5,221 per person, single** with insurance: \$5,773

# OPTIONAL TRAVEL PROTECTION

Hills Bank RECOMMENDS all travelers purchase a Travel Protection Plan. For your convenience, we offer a travel protection plan provided by Travelex Insurance Services:

**\$464** per person, double **\$552** per person, single

(Payment may be sent with your deposit or with final payment to Star Destinations)

Travel Protection Plan may be purchased any time before or with final payment to Star Destinations.

To view state specific fraud warnings, visit:

https://www.travelexinsurance.com/company/fraud-warning. Travelex Insurance Services Inc. ("Travelex Insurance") maintains an updated list of alerts and financial defaults on its website available at https://www.travelexinsurance.com/customerservice/travel-alerts/travel-supplier.

Visit <u>https://travelexinsurance.com/docs/ny-phn-covid-19comp</u> to view a special notice for NY residents regarding coverage related to COVID-19. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. 716

A \$500 deposit per person is required with your registration form in order to reserve your spot. (\$100 becomes non-refundable April 25, 2022)

> FINAL PAYMENT IS DUE: MAY 20, 2022

#### WEDNESDAY, AUGUST 3 DAY 1

Today we will transfer to the airport for our flight to Calgary, Alberta. Upon our arrival, we'll be met by our tour manager and embark on a ninetyminute drive past the city of Calgary and into the foothills of the Rocky Mountains. The gates to Banff National Park will welcome us as we venture to the alpine resort town of **Banff** and check in to the Banff Caribou Lodge for the next five nights. Freshen up for our lovely welcome dinner to jumpstart our national parks adventure!

BANFF

BANFF

BANFF

#### DAY 2 **THURSDAY, AUGUST 4**

Today's journey begins with us driving west along the Bow River via the Trans-Canada Highway. We will stop at Lake Louise Village before leaving the province of Alberta and entering British Columbia and Yoho National Park. There will be time to marvel at the beauty of Emerald Lake, the Natural Bridge, and the famous Spiral Tunnels before we return to Banff National Park and make the scenic drive up the winding road to the "Jewel of the Rockies," the world-renowned Lake Louise. A special treat awaits as we sit down to a scrumptious lunch in the iconic Chateau Lake Louise. Time will then be available to take a walk along the lakeshore and explore the hotel's shops and galleries. Next, we will marvel at the stunning landscape of Moraine Lake and the Valley of the Ten Peaks before ending our day back in Banff. Enjoy dinner on your own in one of the many fine restaurants and pubs just blocks away from our hotel.

#### **FRIDAY, AUGUST 5** DAY 3

Enjoy breakfast this morning before we depart on a wonderful day of sightseeing around Banff. Our touring will include a drive along Tunnel Mountain Drive, a photo stop at the thundering Bow Falls, an optional walk to see the mysterious Hoodoos, and a glimpse of the world-famous Banff Springs Hotel. A lakeside picnic (weather permitting) awaits us at Lake Minnewanka. This glacial lake is surrounded by towering mountains and a sense of mysticism, with a Canadian resort ghost town hidden within its depth! The remainder of the day is at your leisure to explore Banff's many unique shops and galleries or take the free shuttle back to the Banff Springs Hotel for a closer look at this historic property styled after a Scottish baronial castle.

#### DAY 4 SATURDAY, AUGUST 6

Another spectacular day lies ahead as we travel through the heart of the Canadian Rockies along the world-famous Icefields Parkway. This road boasts a unique and irreplaceable landscape rich in history and natural beauty. Today's journey will traverse two 6,000-ft mountain passes, five separate river systems, dozens of mountain streams and lakes, and the largest glacial mass south of the Arctic Circle. We'll climb to the summit of Bow Pass to view the azure blue waters of Peyto Lake before continuing along Mistaya Canyon to the crossing of the North Saskatchewan River. At the top of the Sunwapta Pass, we will enter Jasper National Park and catch our first glimpse of the massive Columbia Icefield where we'll have the opportunity to ride on the Athabasca Glacier in a specially built Ice Explorer. It is a once-in-a-lifetime experience! During the ride, our driver/guide will teach us about the incredible geological history of the glaciers and mountains. Our journey then continues back along glacial rivers with a stop to admire Bow Lake and Bow Glacier, headwaters of the mighty Bow River. Back in Banff, the evening is yours to enjoy a leisurely dinner at a nearby restaurant and perhaps take a stroll along the river or visit the town's famous rose gardens.

#### DAY 5 SUNDAY, AUGUST 7

Today is yours to do as you wish. Relax at the hotel or do some shopping in the local boutiques. Consider taking a walk along the Bow River, enjoying lunch at the Banff Springs Hotel, or visiting one of the town's wonderful wildlife museums. Dinner tonight will be a spectacular eating and viewing event. We will travel in an enclosed gondola to the top of the 7,500-foot-high Sulphur Mountain and enjoy superb Alberta cuisine while taking in the amazing mountain vista that surrounds us on all sides. It will truly be an amazing evening!

BANFF

HOME

#### **MONDAY, AUGUST 8** DAY 6

Following breakfast we will transfer to the airport for our flight home.

### **TERMS & CONDITIONS**

For full tour terms and conditions, please visit <u>www.stardestinations.com/terms-and-conditions-canadian-rockies</u>.

### (Breakfast, Lunch)

(Breakfast, Lunch)

# (Breakfast)

(Breakfast, Dinner)









### BANFF

### (Breakfast)

#### (Dinner)



Dear Traveler,

Thank you for choosing to travel with Hills Bank Friends Club! We can't wait to travel with you, and maintaining your reservation is important to us. Before you pull out your suitcase and think about what to pack, you need to secure your spot with a deposit. Upon receiving this letter, please return the following items within two weeks to Star Destinations:

Star Destinations Attn: Kasey Soyer PO Box 456 Carroll, IA 51401

### To Complete and Return:

- Pay a deposit of \$500 per traveler payable to Star Destinations to secure your reservation (\$100 becomes non-refundable April 25)
- \_\_\_\_\_ Completed registration form with date and signature
- \_\_\_\_\_ Friends Club's terms and conditions with date and signature
- \_\_\_\_\_ Selection on the offered Travel Protection Plan provided by Travelex Insurance (either opt-in or opt-out)
- \_\_\_\_\_ Photocopy of each traveler's government-issued photo ID (Domestic travel: Driver's License and International travel: Passport)
- \_\_\_\_\_ Photocopy of each traveler's COVID-19 vaccination card

Friends Club will send details about final payment, additional trip information, and a copy of Hills Bank's Terms and Conditions for your records.

In the meantime, if you have any questions about your tour, please call Star Destinations at 712-792-9793 or 800-284-4440 or email us at info@stardestinations.com.

We look forward to traveling with you,

Katee Hamo

Katie Harris Hills Bank Friends Club Director

# **CANADIAN ROCKIES**



Travel arrangements provided by

800-284-4440

## August 3-8, 2022

	PASSENGER INFORMATION (2nd Traveler)
<b>PASSENGER INFORMATION</b> (1st Traveler) Full name must be exactly as it appears on your passport or passport application.	Full name must be exactly as it appears on your passport or passport application.
Passport information may be sent later if you have yet to obtain a passport.	Passport information may be sent later if you have yet to obtain a passport.
First Name:	First Name:
Middle Name(s):	Middle Name(s):
Last Name(s):	Last Name(s):
Preferred Name: Gender (circle one): M F	Preferred Name: Gender (circle one): M F
Address:	Address:
City: State: Zip:	City: State: Zip:
Preferred Phone:	Preferred Phone:
Email:	Email:
Passport #:	Passport #:
Passport Expiration Date: / / month / day / year	Passport Expiration Date: / / month / day / year
Date of Birth: / / month / day / year	Date of Birth: / / month / day / year
Dietary Needs:	Dietary Needs:
Additional Special Requests/Needs:	Additional Special Requests/Needs:
Emergency Contact:	Emergency Contact:
Relationship:	Relationship:
Emergency Contact's Phone:	Emergency Contact's Phone:
Hills Bank RECOMMENDS all travelers purchase a Travel Protection Plan. For your convenience, we offer a Travel	Sleeping Preference (circle one): Two Beds One Bed
Protection Plan provided by Travelex Insurance Services.	Roommate (name):
<ul> <li>Yes, I would like to purchase the offered plan.</li> <li>\$464 per person, double; \$552 per person, single (Payment may be sent with your deposit or with final payment to Star Destinations)</li> </ul>	Pick-up Location: (please check one)
□ No, I decline the offered plan.	
	Hills Bank (3905 Blairs Ferry Road NE, Cedar Rapids)
Trip Costs:per person, Double:\$4,263Single:\$5,221with insurance:\$4,727\$5,773	Johnson County Fairgrounds (3109 Old Highway 218 South, Iowa City)
To view state specific fraud warnings, visit: <u>https://www.travelexinsurance.com/company/fraud-warning</u> . Travelex Insurance Services Inc. ('Travelex Insurance') maintains an updated list of alerts and financial defaults on its website available at https://www.travelexinsurance.com/customerservice/travel-alerts/travel-supolier.	

Visit <u>https://travelexinsurance.com/docs/ny-phn-covid-19-comp</u> to view a special notice for NY residents regarding coverage related to COVID-19. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. 716

# **CANADIAN ROCKIES**

DOCUMENTATION: Each U.S. citizen must have a valid passport through November 8, 2022, to participate. If you don't have a passport, call our office and we'll tell you how to apply for one. Holders of non-U.S. passports have different entry requirements. Please NOTE: Due to airline security measures, your passport name must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

OPTIONAL TRAVEL PROTECTION PLAN: Hills Bank recommends that you purchase a Travel Protection Plan to help protect you and your travel investment against the unexpected so you can relax and enjoy your trip. Participants may purchase this coverage from the provider of your choice. For your convenience, we offer a Travel Protection Plan, 560° Group Premier provided by Travelex Insurance Services, that helps provide coverage for trip cancellation/interruption, trip delay, baggage loss, theft or damage, medical expense and emergency evacuation coverage, and more. For more information, please see the product fiver included with this brochure. If you would like to purchase the offered plan, please check the applicable box on the registration form. Please Note: The plan cannot be purchased after final payment. To view/download the Policy, which provides the full coverage terms and details, not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The product be coverage from other sources that provide similar benefits but may be subject to different restrictions depending upon the coverage. You may have insurance policies, contact your insurance policies you have questions about your coverage under your existing insurance policies, contact your insurance policies you have questions about your coverage under your existing insurance coverage under your existing insurance Services. Inc. CA Agency License #0D10209. Travel Protect on behalf of and under the direction of Travelex Insurance Services. Travel Insurance is offered on behalf of and under the direction of Travelex Insurance Services. Travel Insurance is offered on behalf of and under the direction of Travelex Insurance Services. Travel

**CANCELLATION:** Full refund of all monies is made if cancellation is received in writing to Star Destinations prior to April 25, 2022. If cancellation is received between April 25, 2022, and final payment, full refund of all monies is made, less the non-refundable \$100. A 100% fee is charged if the cancellation occurs between final payment and departure. If the reason for cancellation is due to a medical or other reason that is covered by Travel Protection, you may be eligible for reimbursement for such fees from your Travel Protection Plan provider.

TRAVELERS WITH SPECIAL NEEDS: You must advise Star Destinations, Inc. (SDI) at the time of registration of any disability requiring special attention. SDI will make reasonable efforts to accommodate the special needs of travelers. The Americans with Disabilities Act is applicable only in the U.S., and accommodations outside the U.S. may be more limited. Travelers requiring assistance are required to be accompanied by a companion who is capable of, and totally responsible for, providing the assistance. Neither SDI personnel nor its supplicable on physically assist with travelers' special needs including, but not limited by a companion who is capable thinking they may need assistance are the financial responsibility of the traveler.

TERMS & CONDITIONS: Star Destinations, Inc. (SDI) acts as an agent for suppliers such as airlines, hotels or activities to provide you with the travel services and accommodations. Although great care is taken in choosing suppliers, we are unable to control them and therefore cannot be held responsible or liable for their acts or omissions. Should a contracted supplier be unable to perform required services, SDI reserves the right to substitute advertised services with similar services. SDI is not responsible for any claims, losses, damages, costs or expenses arising out of injury, accident or death, damage, loss, trip delay or delay of baggage, or other inconvenience resulting from mechanical breakdowns, fire, theft, civil disturbances government actions, weather, and other factors beyond our control. In the case of a pandemic or worldwide disturbance that interrupts for cancels your planned tour, SDI will do everything possible to retrieve any refundable components of your tour but cannot be held responsible for any non-refundable portions of the tour. In addition, SDI reserves the right to vary the tour price advertised or printed to cover any increase in air fare, volatile fuel prices, government taxes and charges, exchange rate fluctuations, or other tour-related tariffs or newly announced travel costs. The price of this tour is based on the CAD/USD exchange rate of \$0.80 as of 12/30/21. In the current travel environment, pricing may be increased due to unexpected requirements for health and safety of tour members. Due to infectious diseases, including COVID-19, destination areas may implement test of exposure to infectious diseases including COVID-19, destination areas may implement be held responsible in the event of infectious diseases exposure. If you request a variation or change to your booking, SDI may choose to accept or reject that request. If accepted, you are responsible for any fees associated with it. If the minimum number of passengers required to operate the tour is not met, SDI reserves the

It is the sole discretion of SDI to refuse transport to any passenger, or require any passenger to leave the tour, if it is reasonably believed that the passenger (1) is dangerous to others or to himself or herself; (2) is engaged in, or is threatening to engage in behavior that may adversely affect the safety, security, enjoyment, or well-being of other passengers, including behavior that is disruptive, verbally or physically abusive, obnoxious, harassing, or obscene; or (3) has failed or refused to follow SDI's rules and procedures or the instructions of its representatives. In the event a passenger is removed, such passenger may be left at any location without any liability to SDI or its representatives. SDI shall not be required to refund any portion of the price paid by any passenger who is removed, nor shall SDI be responsible for any further expenses incurred by the passenger. SDI shall be entitled to recover from the passenger or the exercise or enforcement of this clause.

A \$500 deposit and a signed copy of Friends Club's terms and conditions are required per person with your registration form in order to reserve your spot.

(\$100 becomes non-refundable April 25, 2022)

# FINAL PAYMENT IS DUE TO STAR DESTINATIONS: MAY 20, 2022

Copies of your passport and COVID-19 vaccination card are required with registration or as soon as possible.

#### **DEPOSIT PAYMENT INFORMATION:**

Enclosed is my check, made payable to: Star Destinations

In the amount of: \_

Mail Check to: Star Destinations PO Box 456, Carroll, IA 51401

#### Activity Level: Moderate

In order to participate in this tour, **you must**:

- Be able to walk/stand 3-4 hours at a time at an easy pace in all weather conditions

- Be able to regularly maneuver stairs, inclines, and uneven surfaces without assistance

### 

(Please Note: The charge will appear on your statement as Star Destinations)

Name as it appears on card:

**CREDIT CARD PAYMENTS:** 

By registering for this tour and signing below, **you acknowledge that Hills Bank** reserves the right to refuse transport at any time to any passenger who does not meet the activity level requirements below. Neither Hills Bank nor Star Destinations will be required to refund any portion of the price paid by any passenger who is removed in enforcement of this clause.

#### For further information or questions, please contact: Star Destinations at (712) 792-9793 or info@stardestinations.com

Signature	(2nd	Traveler	):	
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Date: \_

Please initial to indicate you have read/agree to the terms and conditions above and understand you must be fully vaccinated against COVID-19 by the tour departure date in order to participate: \_\_\_

#### Signature (1st Traveler): \_\_\_\_\_

Date: \_

Please initial to indicate you have read/agree to the terms and conditions above and understand you must be fully vaccinated against COVID-19 by the tour departure date in order to participate: \_\_\_\_\_



### **Friends Club Travel Terms and Conditions**

Participants are required to sign and return these terms and conditions to Star Destinations in order to travel with the group. In addition, please refer to the back of your registration form or the trip brochure for the tour operator's terms and conditions.

#### Hills Bank Friends Club

Hills Bank and Trust Company ("Hills Bank"), through Friends Club, acts as a facilitator with tour operators, like Star Destinations, with whom participants make arrangements for completing travel. All references in these Terms and Conditions to Hills Bank Friends Club should be construed to include Hills Bank.

#### **Activity Level**

Many Hills Bank Friends Club programs involve walking over uneven surfaces, climbing stairs, and navigating areas that are not accessible for people with mobility issues. Participants must review the activity level rating and definition provided on the trip brochure to become familiar with activity level of our programs. (Please note: activity levels vary per excursion. Additional walking and fitness may be required.). Hills Bank Friends Club and its tour operators reserve the right to accept or decline any person at any time, or to require any participant to withdraw from a program at their own expense, when such an action is determined by the operator or Hills Bank Friends Club to be in the best interest of the participant's health and safety, or the general welfare of the other participants.

#### **Health and Medical Requirements**

Hills Bank Friends Club welcomes all travelers but requests that participants be in good health to join the trip and be physically able to participate in all stated itinerary items. If you cannot participate in all activities, then you must be willing to stay back so the group is not affected. You will not be reimbursed for the activities you miss. Hills Bank Friends Club offers tours to exciting destinations, and in some places there are very limited accommodations for wheelchairs, walkers, or people with limited mobility. Any condition that may require assistance or special medical attention must be reported at the time a reservation is made or as soon as possible thereafter by emailing info@stardestinations.com or calling 712-792-9793.

Every effort will be made to address special dietary requirements with notice given to venues: however, no guarantees can be made on behalf of the venue. Neither Hills Bank Friends Club employees nor its vendors or operators may assist with medications or physically aid participants on tours, including administering medications, physically lifting or assisting participants into transportation vehicles, or assisting with wheelchairs. Persons who cannot travel independently and who would need special assistance must be accompanied by a companion who will be able to assist and assume responsibility for this person. The companion will be treated as any other participant and will be subject to the same policies and program rates. If applicable, please provide the name of the traveling companion who will be assisting you in the signature section below.

#### **Medical Information**

For extended travel, Hills Bank Friends Club strongly recommends that you complete the medical information card inside your name badge holder (please keep the completed form in the holder). In case of an emergency, this card will be very helpful to Hills Bank Friends Club employee hosts, its tour operators, and medical personnel. The insurance portion of this card should list your primary personal health insurance policy information. Emergency contact information, including the cell number for your tour manager, is also included inside the name badge holder.



### Cancellations

Most of our trips and programs require a minimum number of travelers to operate. HIIIs Bank Friends Club or its travel operator reserve the right to cancel or reschedule any departure due to insufficient demand, unsafe conditions, events beyond our control, or any other reason.

Hills Bank Friends Club will adhere to the written cancellation policy of the travel operator. In most cases, cancellations prior to the final payment due date allow for a refund. In some cases, including most cruises, the required deposit may be non-refundable, which will be noted on the brochure and registration materials. Hills Bank Friends Club encourages you to familiarize yourself thoroughly with the tour operator's cancellation and refund policies included on the back of the trip brochure and registration form. If cancellation is necessary after final payment due to a covered reason, the traveler can submit an insurance claim if a Travel Protection Plan was purchased for this trip. Hills Bank Friends Club and the tour operator make no determination whether the claim will be approved. More details will be provided upon request.

Hills Bank Friends Club is not responsible for any incidental expenses or consequential losses that you incur as a result of a cancelled trip or program, including, but not limited to, loss of earnings, loss of enjoyment, or the cost of any connecting flights, accommodations, airport transportation, visas, document fees, vaccinations, or other services you may purchase that are dependent upon the operation of your trip or program.

### **Travel Protection Plan**

Hills Bank Friends Club recommends that you carry travel insurance or equivalent coverage. For your convenience, Star Destinations offers a Travel Protection Plan, 360° Group Premier provided by Travelex Insurance Services, that helps provide coverage for trip cancellation/interruption, trip delay, baggage loss, theft or damage, medical expense, emergency evacuation coverage, and more. Participants may purchase this coverage from the provider of your choice. Purchase of the plan is not required to purchase any other travel product or service. For more information, please see the product flyer included with this packet or direct questions to the insurance provider.

If you would like to purchase the offered plan, please check the applicable box on the registration form. Please Note: The plan cannot be purchased after final payment.

To view/download the Policy, which provides the full coverage terms and details, including limitations and exclusions, go to: <u>http://policy.travelexinsurance.com/APGB-1217</u>. To view state specific fraud warnings, visit: <u>https://www.travelexinsurance.com/company/fraud-warning</u>.

### COVID-19

For the health and safety of all of our travelers, and to comply with the requirements of many destinations, all participants must be fully vaccinated against COVID-19 at least 14 days prior to departure. Hills Bank Friends Club will require proof of vaccination status at the time of registration.

Any public interaction carries a risk of exposure to COVID-19 or other illness. Participants assume this risk upon registration and attendance, and Hills Bank Friends Club will not be responsible in the event of COVID-19 exposure, illness, or other health risk.

### **Responsibilities and Limitation of Liability**

Hills Bank, through Friends Club, acts as a facilitator with tour operators, with whom participants make arrangements for completing travel. Hills Bank Friends Club encourages you to familiarize yourself thoroughly with the tour operator's terms and conditions located on the trip brochure and registration form.

Certain unexpected circumstances may arise during travel, including, but not limited to, weather events, pandemics, quarantines, border closures, acts of governments or authorities, wars, hostilities, political



uprisings or civil disturbances, riots, strikes, terrorist activities or the threat of terrorist activities, criminal acts committed by third parties, defects of vehicles or breakdown in equipment, or an Act of God, that are beyond Hills Bank Friends Club control. Any such circumstance may force a cancellation or disruption of services. Hills Bank Friends Club will not be held responsible or liable in any way for such events, including any death, bodily injury, illness, damage, delay, or other losses caused by such event. Any losses or costs resulting from these events will be the responsibility of the participant.

Additionally, Hills Bank Friends Club is not responsible for changes to flight times, fare changes, dishonor of airline, hotel or other reservations, or delays. Although every effort is made to handle passengers' luggage as carefully as possible, Hills Bank Friends Club cannot be responsible, assume liability, or accept claims for loss of or damage to luggage due to breakage, theft, wear and tear, or by hotel or group carrier handling. The liability of carriers for baggage or other property accompanying passengers is limited to their liability as common carriers.

The itinerary is subject to change at the discretion of Hills Bank Friends Club or the tour operator, including, but not limited to, changes to program dates, staff (including Hills Bank Friends Club representatives), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the participant.

#### Acceptance of Risk

You acknowledge that travel, especially to foreign and remote destinations, may involve some risk to your health and safety. The degree and nature of personal risk involved depends on the products or services booked and the location(s) in which a product or service operates. There may be a significant degree of personal risk involved in participating in physical and/or high-risk activities (such as ziplining, snorkeling, or hot air balloon rides), carriage by watercraft, or traveling to high altitudes, remote locations, or countries with developing infrastructure.

By traveling on a tour, you acknowledge that you have considered the potential risks, dangers and challenges, and your own personal capabilities and needs, and you assume responsibility for all such risks. You agree to take all prudent measures in relation to your own safety while traveling, including, but not limited to, the proper use of safety devices (including seatbelts, harnesses, flotation devices, and helmets), following all local health and safety rules and regulations, and obeying all posted signs and oral or written warnings regarding health and safety. Absent any gross negligence on our part, Hills Bank Friends Club and our representatives will not be held liable for any claims or causes of action arising from any losses, damages, injuries, or death resulting from failure to comply with safety instructions or warnings or the risks inherent in travel and participating in adventurous activities included in our itineraries or otherwise offered by us, our tour operators, or our representatives.

#### **Group Participation**

On our group tours, you may be traveling with individuals you do not know, and this can sometimes be challenging. To avoid any discord within our groups and to provide our travelers with a positive travel experience, Hills Bank Friends Club reserves the right to reject or remove any traveler whose behavior is determined to be incompatible with the group. If you fail to comply with a decision made by our travel operator or host, behave in a way that is judged to cause or likely to cause danger, distress, or material annoyance to others, interfere with the wellbeing or mobility of the group, or are deemed to be fractious to the group, we may ask you to leave the tour. This decision will be made at the sole discretion of Hills Bank Friends Club and/or our tour operators and representatives. In this case, you will not receive a refund for any portion of the program/tour cost, and all expenses incurred by the termination of the touring program are your responsibility. Hills Bank Friends Club may also elect not to have you on any future trips.



#### Appearing in Photos and Videos

While participating in any of our trips or tours, images, photos, or videos may be taken by us, our tour operator, our representations or contractors, or other participants, that may contain or feature you. You consent to any such pictures being taken and grant us a perpetual, royalty-free, irrevocable license to reproduce for any purposes whatsoever (including marketing, promotions, and the creation of promotional materials by or with sub-licenses), in any medium whatsoever, whether currently known or hereinafter devised, without any further obligation or compensation payable to you.

#### Signature Required

Participants are required to sign the terms and conditions in order to reserve their spot and travel with the group.

By signing these terms and conditions, the participant is certifying that they are in good health to join the trip and are physically able to participate in all stated itinerary items.

Persons who cannot travel independently and who would need special assistance must be accompanied by a companion who will be able to assist and assume responsibility for this person. The companion will be treated as any other participant and will be subject to the same policies and program rates. If applicable, please provide the name of the traveling companion who will be assisting you:

By signing, I/we acknowledge that:

- 1. I/we have read the Friends Club Travel Terms and Conditions in their entirety and accept in full all conditions set forth herein.
- 2. Have the legal capacity to enter into this Agreement and am/are doing so voluntarily. No oral representations, statements, or inducements apart from these terms and conditions have been made.
- 3. Understand that these terms and conditions represent the entire agreement between me/us and Hills Bank Friends Club. In the event any portion of these terms and conditions are held invalid, the balance shall, notwithstanding, continue in full force and effect.
- 4. These terms will inure to the benefit of and be binding upon the parties and their respective heirs, legal and personal representatives, executors, administrators, successors, and assigns.
- 5. These terms and conditions shall be subject to the laws of the State of Iowa (without regard to its conflict of laws provisions) and any action to enforce these terms and conditions shall be brought in the state or federal courts located in Linn County, Iowa.

Hills Bank Friends Club reserves the right to update or modify these terms and conditions at any time. We will notify you by mail or email of any changes to the terms and conditions and notification will be effective upon mailing or on the date the email is sent, whichever is applicable.

# Return this signed document to Star Destinations, Attn: Kasey Soyer, 1903 N US Hwy 71, Carroll, IA 51401.

Tour Destination:

*Traveler 1 Signature:	Date:
*Traveler 2 Signature:	Date:



#### Dream. Explore. Travel On.



#### PLAN BENEFITS & BONUS COVERAGES

Benefits	Coverage <sup>1</sup>
Trip Cancellation	100% of trip cost (\$20,000 limit)
Trip Interruption	150% of trip cost (\$30,000 limit)
Trip Delay <sup>8</sup>	\$1,000 (\$250/day)
Sporting Equipment Delay	\$200
Missed Connection	\$1,000
Baggage & Personal Effects	\$1,500
Baggage Delay	\$250
Emergency Medical & Dental Ex	penses \$50,000 (\$500 dental sublimit)
Emergency Evacuation & Repatr	iation \$250,000
Accidental Death & Dismember	nent <sup>5</sup> \$10,000
Travel Assistance & Concierge So	ervices <sup>7</sup> Included
BONUS COVERAGES	
If plan is purchased at or before • Pre-existing Medical Condition	

Pre-existing Medical Condition Exclusion Waiver Included
 Financial Default Coverage Included

# 360° GROUP PREMIER

TRAVEL PROTECTION

The 360° Group Premier plan provides maximum travel protection for all ages at competitive group rates. Enjoy benefits like trip cancellation & interruption, emergency medical and 24/7 travel assistance & concierge services.

### PLAN HIGHLIGHTS

- Primary coverage, no deductibles
- Pre-existing medical condition exclusion waiver<sup>3</sup>
- Trip cancellation/interruption benefit includes:
  - Sickness, injury or death<sup>4</sup>
  - Inclement weather
  - Financial default<sup>3</sup> & labor strikes
  - Business reasons
  - Terrorist incident
- 3 hour missed connection benefit
- 5 hour trip delay benefit
- 12 hour baggage delay benefit
- Fast online claims<sup>6</sup>

### PLAN RATES

Trip Cost	Age 0-24	Age 25+
\$0 <sup>2</sup>	\$28	\$43
\$1 - \$500	\$28	\$80
\$501 - \$1,000	\$36	\$116
\$1,001 - \$1,500	\$52	\$160
\$1,501 - \$2,000	\$68	\$207
\$2,001 - \$3,000	\$97	\$280
\$3,001 - \$4,000	\$130	\$370
\$4,001 - \$5,000	\$164	\$464
\$5,001 - \$6,000	\$198	\$552
\$6,001 - \$7,000	\$232	\$644
\$7,001 - \$8,000	\$266	\$736
\$8,001 - \$9,000	\$299	\$826
\$9,001 - \$10,000	\$333	\$916
\$10,001 - \$11,000	\$368	\$1,038
\$11,001 - \$12,000	\$403	\$1,135
\$12,001 - \$13,000	\$438	\$1,232
\$13,001 - \$14,000	\$473	\$1,329
\$14,001 - \$15,000	\$508	\$1,426
\$15,001 - \$16,000	\$543	\$1,524
\$16,001 - \$17,000	\$578	\$1,623
\$17,001 - \$18,000	\$613	\$1,721
\$18,001 - \$19,000	\$648	\$1,819
\$19,001 - \$20,000	\$684	\$1,918

Rates are per traveler and subject to change.

Residents of PA should contact your travel professional for available plans in your state. 1 All coverages per insured up to limits listed. Coverage, rates and maximum trip length may vary by state. Please see your policy for details or call 888.574.7026. 2 Includes \$1,000 in Trip Interruption - Return Air only. Coverage for Trip Interruption and Trip Interruption - Return Air Only cannot be combined. 3 Coverage when plan is purchased at or before final trip payment. 4 Of you, a Traveling Companion, Family Member or Business Partner. 5 Not available for NH residents. 6 Based on industry average. Fastest payment on approved claims is based on 'electronic payment' of claim. 7 Provided by the designated provider as listed in the Policy. 8 \$200/day for IL residents 05.21

### TRAVEL ASSISTANCE SERVICES<sup>7</sup>

Includes a wide range of services before and during trips through a 24/7 toll free number.

#### MEDICAL SERVICES INCLUDE:

- Medical Assistance
- Medical Consultation & Monitoring
- Medical Evacuation
- Emergency Medical Payments
- Prescription Assistance
- Dependent Transportation & Family Visits
- Repatriation of Remains

#### **ASSISTANCE SERVICES INCLUDE:**

- 24 Hour Legal Assistance
- Message Services
- Language Interpretation Services
- Emergency Cash Transfer
- Pre-Trip Travel Services
- Travel Document & Ticket Replacement
- Concierge Services
- Business Services

#### PRE-EXISTING CONDITION EXCLUSION WAIVER

Pre-existing medical conditions are eligible for coverage when:

- Plan is purchased at or before final trip payment
- Full trip cost is insured
- The traveler is medically able to travel at the time of plan purchase

A pre-existing condition is an Injury, Sickness or other condition (excluding any condition from which death ensues) of an Insured, Traveling Companion, Business Partner or Family Member within the 60 day period immediately preceding and including the Insured's coverage effective date.

#### This exclusion also applies to those not traveling.



For plan questions call Travelex at 888.574.7026 or Contact your Travel Professional to Enroll: Plan # GPB-0521

#### **VIEW PLAN DETAILS**

View your policy: policy.travelexinsurance.com/GPB-0521



#### **Travelex Insurance Location Number: 15-0153**

#### PO Box 456 / 1903 N US Hwy 71 / Carroll, IA 51401 Office 800-284-4440 or 712-792-9793 www.stardestinations.com

This plan does not cover any loss caused by or resulting from: intentionally self-inflicted Injury, suicide, or attempted suicide of the Insured, Family Member, Traveling Companion or Business Partner while sane or insane; Normal Pregnancy or Childbirth, other than Unforeseen Complications of Pregnancy, of the Insured, a Traveling Companion or a Family Member; participation in professional athletic events; motor sport, or motor racing, including training or practice for the same; mountain climbing that requires the use of equipment such as; pickaxes, anchors, bolts, crampons, carabineers, and lead or top-rope anchoring or other specialized equipment; operating or learning to operate any aircraft, as student, pilot, or crew; air travel on any air-supported device, other than a regularly scheduled airline or air charter; war (whether declared or not) or act of war, participation in a civil disorder, riot, insurrection or unrest; any unlawful acts committed by the Insured; Mental, Nervous or Psychological Disorder; if the Insured's tickets do not contain specific travel dates (open tickets); being under the influence of drugs or narcotics, unless administered upon the advice of a Physician or intoxication above the legal limit; any Loss that occurs at a time when this coverage is not in effect; traveling solely or substantially for the purpose of securing medical treatment; any Trip taken outside the advice of a Physician; Pre-Existing Medical Conditions of an Insured, Traveling Companion, Business Partner or Family Member (within a 60 day period immediately preceding coverage effective date). The following exclusions also apply to the Medical Expense Benefit: routine physical examinations; mental health care; replacement of hearing aids, eye glasses, contact lenses, sunglasses; routine dental care; any service provided by the Insured, a Family Member, or Traveling Companion; alcohol or substance abuse or treatment for the same; Experimental or Investigative treatment or procedures; care or treatment which is not Medically Necessary, except for related reconstructive surgery resulting from trauma, infection or disease; coverage for Trips less than 100 miles from the Insured's Primary Residence (also applies to the Emergency Evacuation Benefit). The following exclusions also apply to Accidental Death and Dismemberment: Benefits will not be provided for the following: loss caused by or resulting directly or indirectly from Sickness or disease of any kind; stroke or cerebrovascular accident or event; cardiovascular accident or event; myocardial infarction or heart attack; coronary thrombosis; aneurysm. Please refer to your policy for a complete list of plan exclusions and limitations. The purchase of this product is not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The products being offered provide insurance coverage that only applies during your covered trip. You may have insurance coverage from other sources that provide similar benefits but may be subject to different restrictions depending upon the coverage. You may wish to compare the terms of the travel policy offered through Travelex with any existing life, health, home and automobile insurance policies you may have. If you have questions about your coverage under your existing insurance policies, contact your insurance or insurance agent or broker. The product descriptions provided here are only brief summaries and may be changed without notice. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. If you have questions about coverage available under our plans, please review the policy or contact Travelex Insurance Services Inc. Toll Free 888.574.7026 Email: customersolutions@travelexinsurance.com. Any inquiry regarding claims may be directed to travelex.claims@bhspecialty.com; 855.205.6054. To view state specific fraud warnings, visit <u>travelexinsurance.com/company/fraud-warning</u>. Consumers in California may also contact: California Department of Insurance Hotline 800.927.4357 or 213.897.8921. Travelex Insurance Services, Inc. CA Agency License

California Department of Insurance Hotline 800.927.4357 or 213.897.8921. Travelex Insurance Services, Inc. CA Agency License #0D10209. Consumers in Maryland may contact: Maryland Insurance Administration 800.492.6116 or 410.468.2340. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276 under Policy Form series (all states except as otherwise noted) PG-TA-IPL-USE. In KS, MA, MN, MO, MT, OR, VA, and VT Policy Form series PG-TA-IPL-NV. In CA Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-CEHA, ICO Policy Form # PG-TA-IPL-CEHA and PG-TA-IPL-CEHA, IL Policy Form # PG-TA-IPL-ILE, IN Policy Form # PG-TA-IPL-INEAH and PG-TA-IPL-INEAH and PG-TA-IPL-IVEM, MD Policy Form # PG-TA-IPL-INEAH and PG-TA-IPL-IVEM, MD Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-NVIM and PG-TA-IPL-NVAH-NY, PA Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-NVAH-PA, TX Policy Form # PG-TA-IPL-XEAH and PG-TA-IPL-TXEIM, UT Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-TXEIM, UT Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-NVAH-PA, TX Policy Form # PG-TA-IPL-XEAH and PG-TA-IPL-TXEIM, UT Policy Form # PG-TA-IPL-USEIM and PG-TA-IPL-XEAH, CGV 05.21



Dream. Explore. Travel On.